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File Name:	QC5000 - IK5000 Uninstalling	

This document explains how to completely uninstall the QC5000 / IK5000 hidden software folders.

- Using the Windows Control Panel Uninstall the Heidenhain software listed.
- Now need to delete the Hidden Folders.
- Need to **View hidden files and folders in Windows 10**
 - o Open File Explorer from the taskbar.
 - o Select **View** > Options> Change **folder** and search options.
 - o Select the **View** tab and, in Advanced Settings, select **Show hidden files, folders, and drives** and OK.
- Now search for the QC5000 or IK5000 folders from the C: drive.
 - o Delete the Folders found in directories – examples;
 - Drivers (C:\Program Files (x86)\Heidenhain\IK5000)
 - ProgramData (C:)
 - C:\Users\Starrett\AppData
 - Local (C:\Users\Starrett\AppData\Local)

See Picture for example;

